

**MDC Workgroup Meeting Minutes  
08.14.07**

**Members in attendance:**

- **Chad Homme – Salida Fire District**
- **Steve Hall – Patterson/West Stanislaus Fire District**
- **Lisa Byrne – SR911**
- **Mike Kraus – Modesto Fire Department**
- **Ray Jackson – Fire Warden’s Office**
- **Steve Mayotte – Stanislaus Consolidated Fire District**
- **Kevin Wise – Oakdale City Fire Department**
- **Kurt Kline – SR911**
- **Chuck Bergquist – Modesto Fire Department**

**I. MDC Update**

- a. **Agencies should be checking to see when their MDC’s were purchased and start looking into replacements or extending the service contracts. For Panasonic Toughbook extendend contracts, contact Bob Hess at Portable Computing Solutions at 916-276-9562.**
- b. **No new MDC licenses have been purchased recently.**

**II. MDC Extended Service Contracts**

- a. **Explained the process of purchasing an extended contract. Going thru Bob Hess, an extended contract is approximately \$300 per year. On new Toughbook computers, a three year warranty is \$250.00.**
- b. **Agencies are encouraged to seek replacement or extending service contracts.**

**III. MDC Connectivity Problems**

- a. Explained that agencies continue to have problems with the MDC's disconnecting.
- b. Monitoring Modesto City Fire, it appears several times a day, engines are asking for details to be sent over the radio due to MDC's being down.

#### **IV. Frame Relay Upgrade.**

- a. Discussed the fact that all fire agencies in Stanislaus County are currently going over a single frame relay from AT&T to SR-911.
- b. This existing frame relay circuit is operating at 128KB.
- c. Modesto Police Department and the Sheriff's office have upgraded to 512KB connections between their agencies and SR-911.
- d. Law Enforcement has the need for the 512KB pipe due to large amounts of data transfer, including ICJIS and various other LE applications.
- e. Law Enforcement has seen large performance improvements by going to the larger pipeline.
- f. A meeting has been scheduled with AT&T and the various agencies in the county (law enforcement and fire) to discuss connectivity issues and circuits.
- g. Recommendation is that the Fire Service upgrade to a 256KB circuit for frame relay connectivity.

- h. Chad Homme will get a written quote from vendor for upgrading the frame relay and present it to the committee.**

**V. Discussed the MDC Software.**

- a. Explained that the core implementation team for IPC CAD has been established.**
- b. There have been SME's (Subject Matter Expert's) for the various sub committees. There two people from Modesto City Fire and two people from County Fire assigned to the project.**
- c. Vendor is installing sample data on computers this week for end users to begin experimenting with.**