

**MDC User Workgroup Meeting Minutes
06.12.07**

Members in attendance:

- **Chad Homme – Salida Fire District**
- **Steve Hall – Patterson/West Stanislaus Fire District**
- **Lisa Byrne – SR911**
- **Darren Eudy – SR911**
- **Mike Kraus – Modesto Fire Department**
- **Ray Jackson – Fire Warden’s Office**
- **Kevin Wise – Oakdale City Fire Department**
- **Steve Mayotte – Stanislaus Consolidated Fire District**

I. MDC Update

- a. **Discussed the MDC’s being used by the agencies.**
- b. **Discussed any concerns that agencies had. None reported other than disconnections.**

II. MDC Connectivity Discussion

- a. **Topic of random disconnects with MDC’s.**
 - i. **Salida Fire issue was explained. Modem disconnects. User must shut down NetMotion, turn off modem, turn back on modem, turn back on NetMotion, and reconnect.**
 - ii. **Salida indicated that users that have problems may want to follow up with Panasonic on replacement modems, as that does appear to be helping with the problem.**
- b. **Darren Eudy brought up the fact that in conversation with Gordon Brussow at the Sheriff’s, it seems to help to**

disable the Ethernet and other connectivity options in the computers.

III. MDC Modem Discussion

- a. Presented the Sierra Wireless 875/3G card to the group.**
- b. Explained benefits to having 3G and being able to use external antenna.**

IV. MDC Licensing Discussion

- a. Explained that currently, all MDC licenses are spoken for.**
- b. Ceres Fire will have an upcoming need for 1 additional MDC license.**
- c. Modesto Fire may have need for more additional licenses. Information will be forthcoming.**
- d. Darren Eudy has made the recommendation that agencies hold off on purchasing additional MDC's until the new CAD system is up and in production.**
- e. Request was made to have licensing cost information sent out to the agencies. Information will be forthcoming.**

V. MDC Needs

- a. Agencies that do not have MDC's would like to further discuss benefits.**
- b. Support issue for the MDC's. Are these a regional product that will be supported regionally? Further discussion will take place.**

VI. Discuss Future Meeting Topics

- a. Will discuss MDC licensing costs and explain at next MDC users group meeting.**
- b. Please submit any new topics for discussion.**